1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	BENCH MEETING
4	PUBLIC UTILITY
5	Wednesday, January 13, 2016
6	Chicago, Illinois
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8	Met, pursuant to notice, at 10:30 A.M.,
9	at 160 North La Salle Street, Chicago, Illinois.
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11	PRESENT:
12	BRIEN J. SHEAHAN, Chairman
13	ANN MCCABE, Commissioner
	SHERINA E. MAYE EDWARDS, Commissioner
14	JOHN R. ROSALES, Commissioner
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18	SULLIVAN REPORTING COMPANY, by PATRICIA WESLEY
19	CSR NO. 084-002170
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1 CHAIRMAN SHEAHAN: Good morning. Are we ready to 2 proceed in Springfield?

EXECUTIVE DIRECTOR MR. MATIRISCH Yes, we are. 3 CHAIRMAN SHEAHAN: Pursuant to the Open Meetings 4 Act, I call to order the January 13, 2016 Bench 5 6 Meeting of the Illinois Commerce Commission. 7 Commissioners McCabe, Edwards and 8 Rosales are present with me in Chicago. We have a 9 quorum. 10 We have no requests to speak and will, therefore, move into our regular agenda. 11 12 We are going to begin by going out of order a little bit this morning. We are going to 13 take a couple of items from our Public Utility Bench 14 Session Agenda first and then we have some minutes 15 16 to clean up at the end. 17 Our first item under the Public 18 Utility Agenda is Nicor Gas' compliance report with 19 the final Order in Docket No. 11-0046, and we have 20 got a couple of representatives of the company here. Just for the record, if you will state 21 your name before you begin. 22

MR. EVANS: Andrew Evans from AGL Resources.
 MR. WILLIAMS: Melvin Williams, Nicor Gas.
 CHAIRMAN SHEAHAN: Thank you, and the floor is
 yours.

Thank you, and thank you, 5 MR. EVANS: 6 Commissioners, for having us today. This is the 7 fourth time that the company has had an opportunity 8 to come before you to talk about our progress 9 related to the merger conditions, and I'm happy to tell you that we are fully compliant with the 34 10 conditions that were set forth in the merger 11 12 agreement in 2011.

As you know, John Somerhalder retired as Chairman, President, and CEO of AGL Resources at the end of December. I assumed the role of President and CEO at the beginning of the year, and Jim Rubright, who's a long-time member of our board, assumed the role of Chairman of AGL Resources right at the first of the year.

20 While I have spent significant time in 21 Illinois over the last four years in my prior role 22 of CFO, this is the first time that I have had a

1 chance to come before the Commission.

2 Just to give you some sense of 3 background, I've been in the utility business for about 25 years working for Southern Company for the 4 first 10 of that, and I have been with AGL Resources 5 6 for about 15. 7 My family has a long history in 8 Illinois. I have a number of relatives who 9 currently reside in DuPage County, but my parents grew up in Clarendon Hills in Hinsdale, met in 10 Hinsdale High, so I have a significant obligation to 11 12 serve appropriately in those communities or hear about it from my family. 13 14 As part of our leadership succession process generally, in last May we asked Beth Reese 15 16 to come back to Atlanta to serve as Chief Financial 17 Officer. That's a very important change for me 18 personally and I know one that's personal to you as 19 well. 20 Beth is a fantastic representative of the Illinois communities and we are real proud to 21 have somebody so senior in leadership take such a 22

senior role in the corporation. She won't soon forget the commitments that she made up here, and I think that's been a very important transition for us.

With the changes in 2015 and likely 5 б the changes that will continue related to our 7 announced acquisition or merger with Southern 8 Company, I just want to assure you that we'll remain 9 committed, very heavily committed to our customers and employees in Illinois and continue to support 10 growth which is one of our primary tenets here. 11 12 The full details of our merger and compliance were provided in our December report to 13 the ICC. Let me just add that after four years of 14 operating in Illinois we believe that we will 15 16 continue to operate successfully under the remaining conditions for many years to follow, and I don't 17 think that you will see a material shift in the way 18 19 we operate as it relates to the transactions.

20 Melvin will provide additional details 21 on our key business activities for 2015, but I did 22 want to highlight a few points relative to the

1 merger compliance activities and my perspective on 2 the industry generally.

Nicor Gas customers continue to 3 benefit from service that provides among the lowest 4 5 natural gas rates in Illinois. We have extended our б record of low rates through a combination of 7 effective operations, management and our ability to 8 leverage economies of scale across our corporate --9 our seven utility footprint, our corporate footprint, but our costs are never at the expense of 10 safety, and safety is always a top priority. 11 12 I spoke to the Chairman this morning and let him know that our priorities are simply 13 14 safety for our employees and for our customers, customer satisfaction, typically customer growth in 15 our customer base and investment in our 16 infrastructure so we can continue to provide strong 17 18 service over the next hundred years. 19 Specifically, the Commission's 20 approval of our investing in the Illinois 21 Infrastructure Program, a very important program to us that was approved in 2015, has allowed Nicor Gas 22

to improve the safety and reliability of the gas
 distribution system while spurring economic
 development activity in the state.

We are bringing important jobs. We are bringing businesses back toward communities that we serve and we are very focused on investment in the state.

8 Pipeline safety and modernization 9 continue to be of critical importance to us and to 10 our industry, and we appreciate the support that you have given us around those programs in particular. 11 Nationally wellhead prices are at 12 historic lows. I'm sure you read about it daily, as 13 14 I do. Recent price trends primarily are driven by the proliferation of shale gas production in a 15 number of producing regions, some contiguous to you 16 17 and some not.

While there will still be some price volatility due to weather, intermittent pipeline restraints, and other geopolitical events, analysts forecast low prices for quite some time, a very stark contrast to where we saw ourselves in 2008.

If you now look at where we stand, prices are 1 2 considerably lower and should stay substantially low 3 for a period of time. That's good for our customers and that's very good for our business. 4 5 Interstate transportation of natural б gas is likewise evolving to meet new opportunities as the location for production changes relative to 7 8 what it's been historically. We saw a lot of gulf 9 coast production. We are now seeing a lot of 10 mid-continent, high-continent production because of 11 shale, and so we are working very hard to make sure 12 that we balance that infrastructure appropriately. 13 AGL Resources continues to focus on opportunities to eliminate localized constraints and 14 bring more reliable, stable and affordable 15 16 production into our customers in Illinois through

18 In that regard, the company looks 19 forward to continuing to work in and with Illinois 20 officials to extend our service and bring affordable 21 fuel to as many homes as we possibly can.

22 Let me conclude my portion of the

our growing footprint.

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presentation by emphasizing the positive impact of 1 2 low natural gas prices, very positive impact and favorable opportunities provided to local 3 distribution companies that really have fostered a 4 recent flurry of merger and acquisition activity in 5 6 our industry. 7 Many industry analysts have long 8 predicted that this would occur. We have had a very 9 fragmented industry for a number of decades and it was very logical that it would lead to some 10 consolidation of space, both gas consolidation and 11 12 gas/electric consolidation. 13 2015 saw this continuation occur at a 14 very brisk pace with companies like Exelon and Pepco, Piedmont Natural Gas and Duke Energy 15 combining, just to name a few. 16 17 For AGL Resources, I think this kind 18 of activity makes a lot of sense in our business. 19 It will benefit our customers, our employees, and 20 our shareholders. 21 I don't specifically want to get ahead of other pending regulatory filings; however, I do 22

expect that we will -- I know that we will maintain 1 2 and further strengthen our company's commitment to 3 supporting our Illinois constituents through the acquisition. 4 5 Again, thank you very much for your 6 time. If there are any questions that I can answer 7 for you, I'm happy to take them now or when Melvin 8 concludes his remarks. With that, let me turn it over to 9 Melvin Williams. 10 11 MR. WILLIAMS: Thank you. 12 Good morning, Commissioners. I am pleased to be here today to share our annual update 13 14 and talk to some of the business highlights for 2015 15 and into 2016. 16 I would like to start off with safety. 17 Safety of our people, our pipeline, and the public 18 is first and foremost our priority. In fact, we 19 have added safety as our number one shared value 20 this year across the enterprise further emphasizing 21 the importance we place on safety in our 22 organization.

We continue to work to establish a 1 2 culture of safety and see the impact of our efforts in our performance matrix as overall personal safety 3 incidents are down over last year. 4 5 An important part of our safety and 6 reliability efforts include the modernization of our 7 infrastructure, as Andrew alluded to. Investing in 8 our infrastructure has been an ongoing part of our 9 business. We made a commitment long ago to replace aging gas mains and services to ensure the safety 10 and reliability of our system. 11 12 Historically we have replaced about 40 miles of main each year and we have been able to 13 increase our efforts through our Qualified 14 15 Infrastructure Program which we call Investing In 16 Illinois. 17 In 2015 we replaced 145 miles of 18 natural gas mains and 31,000 natural gas services. 19 We are working closely with municipalities in our

20 service territories as we make these upgrades and we 21 will continue our collaborative approach with them 22 in 2016.

1 Investing in Illinois and the 2 corresponding legislation has been critical to 3 ensure we can make the necessary upgrades to our system in a safe, yet, timely fashion, and we will 4 continue our commitment to our customers. 5 б We continue to look for opportunities 7 to engage diverse businesses and developing and 8 expanding partnership opportunities created by these investments. We remain committed to our business 9 diversity and increasing the economic impact within 10 the communities where we do business. 11 12 We are doing our part to create a 13 healthy economy by participating in more than 30 14 economic development organizations throughout our service territory and continuing to look for 15 opportunities to make it easier and more affordable 16 17 to get natural gas into new areas of the state. 18 In terms of growth, we have added 19 10,000 new customers this year. We have been able 20 to expand to several new communities, including Lake Carol and Fairdale. 21

Fairdale Community, as you may recall,

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was a community that was hit by the tornado last 1 2 year, and I want to thank you, Commissioners, for 3 expediting the certification process for the town of 4 Fairdale. We were able to serve them prior to this 5 winter, so we sincerely appreciate your support. б Similar to the Lake Carol expansion, 7 additional communities are reaching out to us for 8 services. Our goal is that we can use an innovative 9 economic development program that will allow us to extend facilities to these communities in a way that 10 will benefit all customers. 11 12 Our customers continue to pay amongst 13 the lowest natural gas costs in the State of 14 Illinois, as Andrew mentioned. Prices are at 15 historical lows. We are estimating a decrease of 16 30 percent in customers' heating bills this winter 17 over last. 18 To-date, we have engaged more than 19 600,000 residential and business customers in our 20 Energy Smart Program which is our energy efficiency 21 program. We also continue to engage our customers 22 in our Energy Assistance Program. Our commitment to

1 our customers and our communities is a part of our 2 generosity of spirit which is another one of our 3 shared values.

We are proud of our long legacy in the State of Illinois and we remain committed to the communities that we serve here.

7 We have contributed more than \$2 8 million to more than 200 organizations this year, 9 including organizations like the United Way Neighborhood Networks, but we're not just providing 10 financial assistance. We are also providing our 11 time and our talents giving approximately 2000 hours 12 13 in volunteer hours within our communities. 14 Workforce development will continue to be a key priority for our business. We recognize 15 16 the need to build and develop future generations and

17 we are furthering our efforts to provide education 18 and workforce development opportunities.

We are really proud of our efforts and the participations in various organizations throughout our community. We are focusing on developing our internal workforce as well. We want

to ensure we are tapping into the diverse skills,
 talents and experiences that exist across our
 organization.

4 We have introduced this year new 5 Employee Resources Groups, or ERGs. These are б groups that allow our employees to develop 7 professionally and allow for their professional 8 growth and opportunities through training, education 9 and networking. We are very proud of our ERGs. 10 In summary, it's been a great year and we have been very pleased with our efforts 11 around safety and reliability, growth and economic 12 13 development, engagement with our customers, our communities and our employees. 14 15 We are proud of our long legacy of 16 commitment to our customers and to the State of Illinois and we will continue to advance these 17 18 efforts in the years to come. 19 Thank you for your time today. Andrew 20 and I are available for questions if you have any.

21 CHAIRMAN SHEAHAN: Thank you.

22 Commissioner Edwards.

COMMISSIONER MAYE EDWARDS: I have one question.
 It's a clarifying question.

3 Andrew, you mentioned -- you used the term I think twice of your relationship with other 4 5 companies as a merger and then as an acquisition. б Just as a former corporate attorney, I was curious 7 to know what it was. 8 MR. EVANS: Sure. As a recovering accountant, I 9 think there's different ways to describe what's 10 occurring. We were acquired by Southern Company and will be accounted for as an acquisition. 11 12 COMMISSIONER MAYE EDWARDS: Thank you. CHAIRMAN SHEAHAN: Any other questions? 13 14 (No response.) 15 Thank you for taking the time Okay. 16 to come. We appreciate your presence. 17 MR. EVANS: Thank you for having me. 18 MR. WILLIAMS: Thank you. 19 CHAIRMAN SHEAHAN: Mr. Williams, we have another 20 report to hear from you as Chair of the Illinois 21 Utilities Business Diversity Council. 22 By way of background, the Illinois

utilities Diversity Council is a forum for sharing 1 2 best practices amongst Illinois utilities and focus 3 on advancing the growth and utilization of diverse businesses in the State of Illinois. 4 The Council was chartered in June of 5 6 2015 by five founding members, Ameren, ComEd, 7 Illinois American Water, Nicor and Peoples/North 8 Shore. We look forward to hearing about your 9 progress. MR. WILLIAMS: Once again, good morning, 10 11 Commissioners. 12 CHAIRMAN SHEAHAN: I'm sorry. Before you begin, 13 Commissioner Edwards has something to say. 14 COMMISSIONER MAYE EDWARDS: Thank you, Mr. Chairman. 15 First of all, on behalf of 16 17 Commissioner del Valle's absence, I just want to say 18 that he and I have worked really collaboratively 19 over the last year or two, and I just want to focus 20 on the diversity roundtable we held last year in 21 February prior to your taking this role, but you really talk about the use of the Utilities Business 22

1 Diversity Council.

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2 We talked about the goals that we are 3 accomplishing, and even though we worked through a lot of other Councils that have been already formed 4 around the nation, we wanted to ensure that this 5 б particular Council in Illinois would take the 7 footprint of Illinois and would represent the five 8 members that we had here. 9 It was really important to make sure that everybody is on the same page, that all of the 10 utilities were just as excited as we were, that this 11 12 was really an effort based on passion and not based 13 on force. 14 So with that, I am excited to hear what you have to say. I know that even though the 15 Council was launched in June and I know that a lot 16 of that time between June and now was working to get 17 18 together working on some of the governing documents, 19 I just wanted to lay the foundation and say that we understand it's been six months perhaps a little 20 less in actuality. 21

So we thank you for your time.

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thank you for your support on behalf of all of the 1 2 other CEOs and we welcome your comments. 3 MR. WILLIAMS: Thank you, Commissioner, and thank you for your continued support of the Council. 4 5 Good morning, once again, б Commissioners. It's my pleasure, once again, to speak to you today this time as the Chair of the 7 8 Board of Directors for the Illinois Utilities 9 Business Diversity Council, or the IUBDC. 10 Before we get started, I would like to 11 recognize my fellow board members: Anne Pramaggiore, President and CEO of ComEd; Bruce Hauk, 12 President of Illinois American Water; Richard Mark, 13 President of Ameren Illinois; Charles Matthews, 14 President of Peoples Gas and North Shore Gas. 15 16 The IUBDC provides a structured forum 17 whereby utility leaders are working today to share 18 best practices, serve as a resource for our 19 stakeholders, and advance our economy by increasing 20 the utilization of diverse business partners within 21 our companies in the State of Illinois. We are collectively committed to 22

connecting businesses with valuable contacts, to 1 2 expand their awareness and access to the opportunities that exist within each of our 3 organizations, providing training, advocacy, 4 education to diverse businesses, giving them the 5 б tools and mentoring they need to succeed when doing 7 business with us, and we are driving accountability 8 within our respective organizations, working towards 9 consistent and transparent reporting that will help us more effectively collaborate and measure the 10 impact of our efforts. 11 12 Putting this vision into an actual plan has taken a significant effort and an 13 unprecedented amount of partnership, engagement and 14 coordination from our five utilities. 15 16 Our work up front to align our strategic goals, structure the Council and 17 18 establishing a governance process has admittedly 19 taken more time than initially anticipated, but these efforts have laid the foundation for a strong 20 and sustainable future. 21 22 Since formally establishing and

announcing the Council in June, we have appointed 1 2 six committees. I won't go into detail around the 3 committees, but you do have a document in hand that will allow you to be able to review the structure. 4 The committees include members from 5 б different levels and departments of each of our utilities creating a developmental opportunity for 7 8 employees and resulting in a diverse cross-functional team focused on driving actions and 9 10 results. We have made significant progress this 11 12 year hosting our first two events, the Think Tank and Business Partnership Forum, on November 30th. 13 14 The first event created a forum for 15 advocacy for stakeholders to engage in a discussion around the opportunities, challenges and best 16 practices on issues of business diversity and 17 inclusion within the State of Illinois. 18 The second event focused on 19 20 matchmaking on several of our utilities' key diverse 21 partners with upcoming infrastructure opportunities within each of our utilities. 2.2

1 Thank you to Commissioners McCabe, 2 del Valle and Edwards for your attendance and participation in that event. 3 4 These events are great opportunities for us to learn from each other, establish best 5 б practices and recognize new opportunities for 7 partnerships. 8 We have also created a website, 9 believe it or not, in six months that will give the background and mission to provide helpful 10 information as to contacts and events for diverse 11 12 businesses, and at this point Meena is going to give us a preview of that website. 13 14 MS. BEYERS: Good morning. I am Meena Beyers from Nicor Gas and I am also the Chair of the 15 16 Communication and Awareness Committee for the 17 Illinois Utilities Business Diversity Council. 18 Melvin asked me to join him today to 19 give you a very brief overview of the Council's 20 website www.IUBDC.com, which was just recently launched. The website provides the Council's 21 background and mission, as well as the vision to 22

provide any of our stakeholders the opportunities to
 understand why the Council was formed and what the
 Council hopes to achieve.

We have an overview of the leadership of the Council, as well as supplier diversity and business diversity contacts for each utility while the Council forums continue to grow and figure out how to centralize contacts for the Council among the utilities.

10 Under our Events tab we have a Calendar of Events that will be built over the 11 12 course of the year, not only will it contain the Council's events but also supplier diversity events 13 14 for each individual utility, as well as events that 15 are held by our stakeholder for anyone that may be 16 interested in attending, so you can see we have got 17 a national conference here, as IUBDC will be looking 18 at the other events held by our stakeholders locally 19 in Illinois.

20 Under our Press Room tab we have a 21 library of our press releases that are available. 22 You can see the one from June and the one from

1 November listed there.

2 We also want to share some success stories of the Council. Currently we have two 3 stories listed of companies that attended our 4 5 November 30th Business Partnership Forum and how 6 their business is able to grow a little bit based on 7 that engagement that day. 8 Also, under the Press Room we hope to 9 have a library of videos here. We currently have 10 one video that introduces the leadership of the IUBDC. It has each leader just explaining what the 11 12 Council is, how it was formed and what it hopes to achieve. We have another video underway that 13 provides a recap of the November 30th event as well 14 and the library will grow over time. 15 16 We also want to provide photo 17 galleries here in the Press Room, as well as media 18 contacts for anyone who wants to provide coverage 19 for the Council. 20 Finally, under our Resources tab this 21 area is going to continually grow as the Council achieves its mission and vision. We have got ways 22

for advocacy groups, as well as diverse businesses, 1 2 to get engaged in the community, as well as quick 3 links to the certifying bodies throughout the state, so any businesses that are interested in getting 4 5 engaged and may not be certified yet can very easy 6 find how they can do so. 7 Also, under our Business Resources tab 8 we have got some key definitions of supplier 9 diversity. So as we carry out the mission of the Council, our website will grow with it. Thank you. 10 MR. WILLIAMS: Thank you, Meena. 11 12 And then, as you can see, Commissioners, a lot of time and effort and a lot of 13 talented individuals are really focused on executing 14 around our mission and our vision for the IUBDC. 15 16 Meena is actually leading one of our 17 committees and we are very, very appreciative of the 18 efforts that's gone into specifically developing our 19 website over the last few months. So thank you, 20 Meena. We are in the final stages of our 21 strategic planning process for this year. We have 22

completed a swat analysis of our organizations and 1 2 we have laid out a strategic plan, which was 3 reviewed by the board this past week at our board meeting. 4 Our strategic plan identifies six 5 б strategic goals for the Council for 2016: First create an open, engaging and accountable environment 7 8 that will promote contribution of each IUBDC member 9 while enhancing business diversity initiatives amongst the participating companies --10 11 COMMISSIONER ROSALES: I'm sorry. Do we have a 12 copy of that? MR. WILLIAMS: The plan? 13 14 COMMISSIONER ROSALES: What you are reading now. 15 MR. WILLIAMS: No, you do not have a copy of the 16 The plan is still in development. We will plan. have the final launch in a couple of weeks and we 17 18 will provide it, Commissioner Rosales. 19 COMMISSIONER ROSALES: Thank you. 20 MR. WILLIAMS: -- third develop and host 21 stakeholder forums with specific focus on business diversity, education, training, matchmaking and 22

policy and other pertinent subject matter; fourth, 1 2 sustain and enhance diverse business partnerships throughout the utilities, expand education, 3 development and access provided to qualified diverse 4 businesses; five, utilize tools and reporting 5 б processes that assess progress, challenges and the 7 effectiveness of our organization; and, six, 8 demonstrate continuous improvement across processes, 9 programs and communication. 10 Our goal is to sanction this plan over the next several weeks and align the committees in 11 12 our respect organizations behind the goals and objectives as outlined in our strategic plan. 13 14 One of the key objectives of 2016 will be to continue the momentum we have generated 15 16 through additional forums and events leading into 17 2016. 18 Finally, I speak on behalf of the 19 fellow board members when I say we are excited about 20 the vision and the mission of the IUBDC. By working 21 collectively, the member companies of the Council have added capacity to establish an accessible 22

network of industry leaders that will support the
 continued growth and utilization of diverse
 partners.

4 We remain committed to enhancing our individual business diversity efforts, making a 5 б greater impact in fueling our state's economy and 7 honoring the core values of each one of our 8 companies. 9 Thank you, and I'm available for questions if you have them. 10 11 CHAIRMAN SHEAHAN: Thank you. 12 Commissioner McCabe. 13 COMMISSIONER McCABE: You mentioned consistent 14 transparent reporting. What are the plans on that 15 front in the coming year and the challenges to 16 achieving it? 17 MR. WILLIAMS: Thank you, Commissioner. 18 One of the -- the plan, first and 19 foremost, is to continue to align within the five 20 organizations our ability to be able to understand the information that each of our respective 21

22 companies are reporting.

1 As you might imagine when you are 2 bringing together five organizations, each of those 3 organizations having different processes, different systems, different means by which they're gathering, 4 5 as well as reporting the information, it is quite an б undertaking bringing five organizations together and 7 trying to get into a single path around how we will 8 be reporting, and that's going to be one of the 9 focuses, particularly of one of our committees to ensure, and it's going to take time, particularly as 10 a result of ensuring that that information that is 11 12 being gathered within each of our respective utilities is being gathered in a consistent manner 13 at each one of those utilities and then feeding into 14 15 a central process that will allow us to gain 16 consistency over time. 17 CHAIRMAN SHEAHAN: Any other questions? 18 COMMISSIONER ROSALES: Sure. 19 CHAIRMAN SHEAHAN: Commissioner Rosales. 20 COMMISSIONER ROSALES: Two questions that I have 21 and I'm looking for the answers to, so that when I ask you about the recommendations that we were 22

1 reading, I'm looking for goals that you have set in 2 terms of increasing the number of diverse suppliers 3 within Illinois utilities.

The second question is what I'm looking for is what is the time line on achieving these goals? So I know you put this together, but that's what I'm looking for is some concrete tangible results.

9 MR. WILLIAMS: Right. And we don't have specific 10 goals related to increasing a certain number of 11 diverse business partners, Commissioners.

12 Our goal is to ensure that we are 13 availing ourselves among each of the utilities to ensure that we are, first and foremost, sharing our 14 15 best practices, that we are sharing the 16 opportunities within our respective companies in 17 terms of the existing diverse business partners that 18 we have today, and, to the extent that we can 19 utilize leverage or allow those partners to be able 20 to support our respective organizations, that's 21 primarily our focus.

22 Our goal is also -- to your point

around how do we engage more diverse businesses into 1 2 this overall process is going to be through 3 advocacy, it's going to be through all the things that we have done last year, as well as what we are 4 5 doing in terms of our strategic plan, how we connect б with advocacy agencies within that state, meaning 7 leveraging organizations like IPOs, leveraging 8 organizations like the Illinois Black Chamber, 9 leveraging organizations like the Illinois Hispanic Chamber, being able to create an environment that 10 gives those diverse partners access to the Council 11 12 but more specifically access to each one of our 13 organizations. 14 Over time we will have specific measurements. We will have specific goals, but it's 15 16 going to take us time in order to be able to ensure 17 that we are aligned around our commitments,

18 specifically related to our vision and mission of 19 the organization, and I can't give you a specific 20 timeline in terms of when we will get to that point 21 but I assure you that as a part of 2016 and our 22 strategic plan we are moving in that direction.

1 COMMISSIONER ROSALES: Okay. I appreciate that 2 the IUBDC is moving forward. I'm really looking to 3 some tangible results.

MR. WILLIAMS: I think you will find -- in fact, 4 5 we will be reporting in about two months, and 6 Commissioner, I am very confident that you will find 7 that we have had measurable results both 8 individually and collectively as a part of that 9 reporting. 10 COMMISSIONER ROSALES: Thank you. COMMISSIONER MAYE EDWARDS: I did have a couple 11 12 of questions, Mr. Chairman. 13 Generally are the meetings open to the 14 public or are they not? 15 MR. WILLIAMS: The board meetings? The board 16 meetings are not open to the public right now. We 17 will create forums that we will allow advocacy 18 groups, as well as the general public, to be able to 19 come in and create dialogue with the Council. 20 COMMISSIONER MAYE EDWARDS: Okay. With that, so 21 what's the primary method of communication between 22 the Council and the vendors, so to speak?

MR. WILLIAMS: So the primary focus has been, and 1 2 this is the part of our strategic planning, Commissioners, a couple of things that we are 3 planning to do, one is to, as I said a moment ago, 4 create the opportunity to bring advocacy groups into 5 б specific forums so that we can create the dialogue 7 around the mission and the vision; secondly, 8 developing a website and other communications. We 9 have a communications group that will be directly focused on that level of engagement with our 10 external stakeholders and that continues to evolve, 11 12 but that will be a key aspect of our strategic plan 13 for 2016. 14 COMMISSIONER MAYE EDWARDS: Just a recommendation and merely a recommendation. I know you are 15 Chairman of the Communication and Awareness 16 17 Committee. 18 Have you all considered perhaps bringing in maybe a vendor as someone on a 19 20 consulting basis just to, you know, see their 21 perspective from your shoes? And, obviously,

22 everyone on this Council and everyone on the

committees are members of the utilities. I actually 1 2 love how the committees made up and I love how every 3 utility is represented, but you guys are seeing it from one lens. 4 5 Have you thought about bringing б somebody in from the vendor side to give their 7 perspective, maybe what would work for them, what 8 works maybe for some other programming and somebody on collaborative implementation? 9 MR. WILLIAMS: I will allow Meena the opportunity 10 to discuss the communication. 11 12 MS. BEYERS: Thank you. Thank you, 13 Commissioners. At one point we, as Melvin 14 mentioned, as part of the strategic planning process, wanted to emphasize what each committee 15 16 needed to do is to develop a preliminary budget. 17 As a part of the preliminary budget 18 for the Communications Committee, we requested some 19 funding for consulting services so we can do just 20 that, not only be able to apply funds towards 21 different communication methods but to bring in some consulting services to figure out what is the 22

best way to communicate as well as the frequency,
 because we know all these groups are very busy in
 the private marketplace.

4 COMMISSIONER MAYE EDWARDS: I want to be clear. 5 I was not suggesting that you retain a consultant, 6 but perhaps you could get a vendor to join a 7 committee, you know, just to get their perspective. 8 I do understand that a vendor can be a 9 consultant, but you understand what I mean, more so 10 let's say a Loretta Rosenmayer or, you know, 11 somebody to give their perspective to see what it's 12 like to be in the shoes of the vendor, just some 13 idea. 14 MR. WILLIAMS: Thank you for the suggestion, and the other thing that we will ensure that happens is 15 16 we are going to be meeting leverage, external 17 partners on a number of different fronts, and one of 18 the things that we will also ensure is that there 19 are diverse partners that are supporting the 20 organization as well.

21 COMMISSIONER MAYE EDWARDS: Okay. Thank you.
 22 And then on the same front as my last

1 question how is the IUBDC funded? You probably 2 mentioned that in your report.

3 MR. WILLIAMS: We are self-funded. Each of the 4 organizations have made a financial commitment to 5 collectively fund to provide the support for our 6 budget for 2016.

COMMISSIONER MAYE EDWARDS: Okay. Thank you.
COMMISSIONER ROSALES: One more questions.

9 CHAIRMAN SHEAHAN: Commissioner Rosales.

10 COMMISSIONER ROSALES: Let me start off by saying 11 presently you spoke about developing best practices 12 within the State of Illinois.

What are your thoughts about best practices outside of the State of Illinois? Some other states seem to do a better job than we have in the past in terms of disparity and lack of diversity around suppliers.

MR. WILLIAMS: Yes, we have. In fact, we have Jim Lowry who, as many of you know, spoke before the Commission last year or the year prior. Jim is an important resource for the Council in order to be able to gauge what other organizations are doing

around the country and around the nation, and so we 1 2 are relying on Jim as a critical part of our 3 strategic planning process to be able to bring that 4 type of information back to the Council. 5 CHAIRMAN SHEAHAN: Any other questions? 6 (No response.) 7 Mr. Williams, thank you for being 8 here. We appreciate all your hard work. 9 MR. WILLIAMS: Thank you, Commissioners. CHAIRMAN SHEAHAN: We will move back into our 10 11 Public Utility agenda briefly to approve the Minutes 12 of our December 16, 2015 Bench Session. 13 Is there a motion to approve the 14 edits. 15 COMMISSIONER McCABE: So move. 16 CHAIRMAN SHEAHAN: Is there a second? 17 COMMISSIONER ROSALES: Second. 18 CHAIRMAN SHEAHAN: All those in favor say aye. 19 (Chorus of ayes.) 20 Opposed say nay. 21 (No response.) 22 The Minutes of December 16th are

1 approved.

2 We have no further items to discuss under the Public Utility Bench Session. 3 Judge Kimbrel, do we have any other 4 5 items today? 6 JUDGE KIMBREL: Mr. Chairman, I see we have a 7 FERC matter. 8 CHAIRMAN SHEAHAN: We had that as a place holder. We did not have an update today, but we will at our 9 10 next meeting. 11 JUDGE KIMBREL: Okay. There is nothing further. 12 CHAIRMAN SHEAHAN: Commissioners, do we have any 13 new business? 14 (No response.) 15 Hearing none, we stand adjourned. 16 Thank you. 17 (Whereupon, the above matter was adjourned.) 18 19 20 21 22